

QUALITY POLICY

The objective of Green Tech Thermal Insulation Products Manufacturing LLC (GTIP) is to achieve leadership in the manufacturing of Quality Fire Proofing Plasters, Intumescent Passive Fire Protection Related Products, Thermal Insulation, Water Proofing, Corrosion Protection and UV Cured GRP Cladding products;

The pursuit of the highest quality of service to our customers is as essential to the context of the organization, long-term growth, its strategic direction and survival of the business, as are cost control and competitive pricing. In this endeavor, GTIP commits to:

- ➤ Establish, effectively implement, register and maintain a QMS that **complies with ISO 9001:2015** International Standard and other applicable statutory and regulatory requirements.
- > Setting QMS objectives that are reasonably practical at all levels and functions of the company.
- ➤ Raise awareness, educate staff and develop competence of employees through training and also foster dialogues with vendors and customers.
- ➤ Verify compliance with **internal and external requirements** through audits and incorporating **continual improvement program** that ensures the quality of our products and services.
- **Communicating** this quality policy to all personnel working in GTIP and will be available to regulatory agencies, the public and other interested parties.

1.2 QUALITY OBJECTIVES

Our Quality policy will be achieved through the following Objectives:

- On-time delivery to our customers.
- Increasing the profitability of the Company.
- Enhancing Customer Satisfaction.
- Provide Training

This quality policy will be reviewed annually and if necessary, revised to take into account and changes in the organizational structure or in the light of legislative changes.

Managing Director

Doc. No. GTI=DI-01/Rev. 1

Reviewed & Updated: 09-Dec-2019